



## FIVE YEAR WARRANTY

STI-CO Industries, Inc. warrants that products manufactured by STI-CO® are free from defects in material and workmanship. We will repair or replace any STI-CO® product that is defective within **five years** from date of shipment.

Replacement or repair [our option] of defective STI-CO® products will be made only if inspection at our Orchard Park, New York plant shows defective material or workmanship present at the time of manufacture. All shipping charges on returned products must be prepaid.

Any STI-CO® product that has been damaged, whether through carelessness, abuse, accident, incorrect installation, or otherwise, or any STI-CO® product that has been modified or otherwise significantly changed other than at the STI-CO Industries Inc. factory is not covered by this warranty. STI-CO Industries, Inc. will not be liable for consequential damages, installation costs, or other costs of any nature arising out of the use of the product manufactured by us, whether or not used in accordance with instructions.

This warranty is in lieu of all others, express or implied.

No representative is authorized by us to assume any other liability in connection with STI-CO® products.

STI-CO Industries, Inc. makes no warranty of fitness, either expressed or implied.

## TERMS AND CONDITIONS OF SALE

### PRICES

- Prices listed are F.O.B., STI-CO Industries Inc. factory in Orchard Park, NY and are subject to change without notice.
- Prices listed herein do not include federal, state, local sales or excise tax.
- Terms are net thirty days from date of invoice, to approved credit.
- All amounts over 30 days are subject to 1.5% monthly charge.
- Credit card or bank wire transfer accepted for orders without credit approval.

### QUOTATIONS

- Only written quotations signed by STI-CO Industries, Inc. are valid.

### SHIPMENTS

- Shipments are made via best method as determined by STI-CO Industries, Inc., unless otherwise specified.
- Shipping and packing charges are added to invoices. Air freight [collect] may be used if specified by the buyer. Buyer's preference in routing will be used if possible.

### CLAIMS

- Buyer must make claims for damage or loss while products are in transit with the carrier. Claims for shortages must be made within thirty days after the date of shipment from our factory.

### RETURNED PRODUCTS

- A returned materials authorization number must be obtained from STI-CO before returning any product. This authorization is valid for 45 days. Not all products are returnable. For more information contact customer service. Non-returnable products are those that have been tuned to a specific frequency. All others are prone to a restocking charge. STI-CO will not authorize a return that is more than 60 days after shipping, unless it is defective.

### SPECIFIED CHANGES

- Specifications and design of all products are subject to change without notice.

### DELAYS

- STI-CO Industries, Inc. is not liable for delays or inability to fulfill contractual obligations when the cause is beyond our reasonable control.

### CANCELLATIONS OR CHANGES

- Changes in orders by the buyer within 10 days of scheduled shipping date are accepted only upon terms that protect STI-CO Industries, Inc. against loss, and may be handled under the same terms as returns.

### STI-CO Industries, Inc.

11 Cobham Drive, Orchard Park, NY 14127-4187  
Phone (866) 307-8426 Fax (800) 685-1122  
www.sti-co.com  
sales@sti-co.com



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